iTop Professional Plus - the french-german ITSM solution
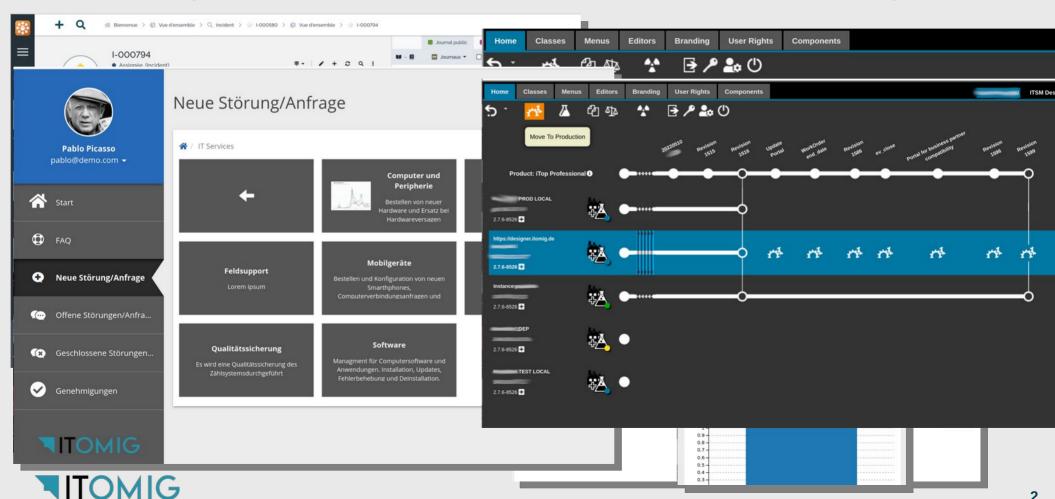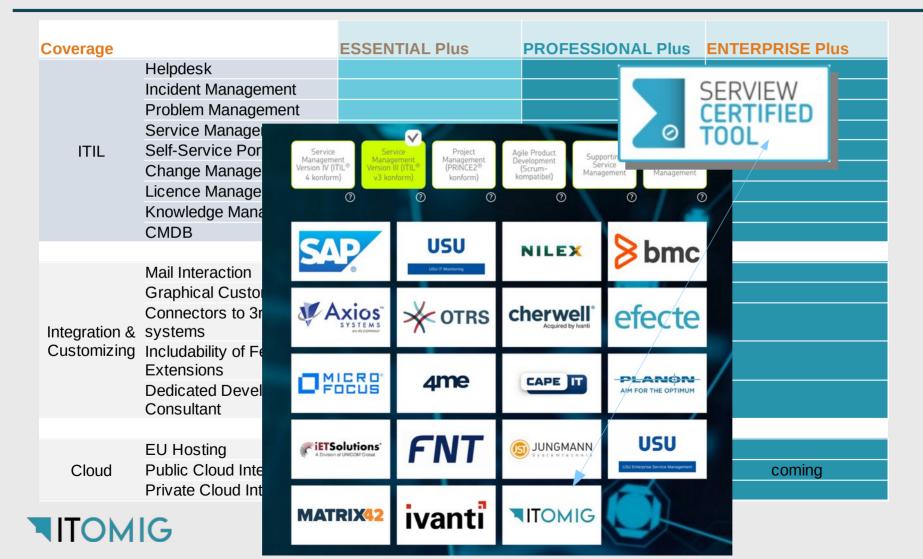
David M. Gümbel

About iTop

Web-based, open source ITSM solution, ITIL certified, codeless customizing

iTop „Plus" – Feature Matrix

Coverage		ESSENTIAL Plus	PROFESSIONAL Plus	ENTERPRISE Plus
ITIL	Helpdesk			
	Incident Management			
	Problem Management			
	Service Manage...			
	Self-Service Por...			
	Change Manage...			
	Licence Manage...			
	Knowledge Mana...			
	CMDB			
Integration & Customizing	Mail Interaction			
	Graphical Custo...			
	Connectors to 3... systems			
	Includability of F... Extensions			
	Dedicated Devel... Consultant			
Cloud	EU Hosting			
	Public Cloud Inte...			coming
	Private Cloud Int...			

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ITOMIG + Combodo

- **Combodo SARL: Spin-off of HP, Grenoble**

- **ITOMIG (DE) was the first partner of Combodo (FR), since 2010**

- **Mutual contributions to the product family**

- **ITOMIG has french-speaking employees and clients**

About ITOMIG GmbH

- **Service provider for iTop, Combodo OEM partner**

- **Our services**

  - Support

  - Customizing

  - Training

  - Consulting

- **Based in Kehl am Rhein (~Strasbourg)**

- **40+ Customers in D-A-CH(-F)**

ITOMIG

Merci !

- **Thank you for your attention!**

- **Contact**

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    FR)

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    P.S. https://www.opensource-experience.com/

    8/9 novembre – me contacter en amont